# NETAŞ TELEKOMÜNİKASYON A.Ş. BOARD OF DIRECTORS INTERIM REPORT

## FOR THE PERIOD ENDED 31 MARCH 2021

Trade Registration Number: 94955/403045

Headquarters

Yenişehir Mah. Osmanlı Bulvarı No:11 34912

Kurtköy-Pendik/İstanbul Phone: +90 (216) 522 20 00 Fax: +90 (216) 522 22 22

## Ankara

ODTU Teknokent, 06531, Ankara Phone: +90 (312) 210 18 08

Fax: +90 (312) 210 18 05

www.netas.com.tr

## ORGANIZATION AND OPERATIONS OF THE GROUP

Netaş Telekomünikasyon A.Ş. (the "Company") and its' subsidiaries (together the "Group") are engaged in the manufacture and trade of telecommunication equipment, project installation services, technical support, repair and maintenance services, IT services, strategic outsourcing services, implementation activities, and associated services. The shares of the Company are quoted on the Borsa İstanbul ("BIST") since 1993. The headquarter of the Group was registered at Yenişehir Mah. Osmanlı Bulvarı No:11 34912 Kurtköy-Pendik/İstanbul at Istanbul Trade Registry Office as of 23 July 2013.

The Group works with major clients such as Aselsan Elektronik Sanayi ve Ticaret A.Ş, Türk Telekomünikasyon A.Ş, Vodafone İletişim Hizmetleri A.Ş., Avea İletişim Hizmetleri A.Ş., Turkcell İletişim Hizmetleri A.Ş, service providers, corporate and governmental institutions in Turkey, to provide communications solutions and the infrastructure needed for modern communication systems. The Company is also engaged in research and development and provided design and development services to the foreign customers as well as to local customers.

Netaş Bilişim Teknolojileri A.Ş. which is the %100 subsidiary of the Group offers industrial solutions, system integration, outsourcing, support services, network solutions and consultancy services to its domestic customers. Netaş Bilişim founded in 1989, also provides value added solutions to international customers in Commonwealth of Independent States (CIS), mainly in Asia Pasific (Nepal), Kazakhstan, Azerbaijan, Algeria and Uzbekstan with strategic business partnerships.

Specialized in all IT services, BDH Bilişim Destek Hizmetleri San. Tic.A.Ş. ("BDH") was founded in April 2006 in order to provide consultancy, strategic outsourcing, data center and support services.

According to Board of Directors resolution as at 11 April 2012, foundation of a "Limited Liability Partnership" (Netas Telecom Limited Liability Partnership) was completed in Kazakhstan Almaty. The amount of capital which solely belongs to Netaş is 161.800 Tenge (approximately 1.100 American USD). Registration was made on 25 June 2012 and it became valid starting from 4 July 2012.

As of 28 November 2013, an agreement is signed between Kron Telekomünikasyon Hizmetleri A.Ş. ("KRONT") and the Company for the acquisition of 10 % of A group is TL 1.700.000.

The Company has established an organization in Malta (Netas Telecommunications Malta Ltd.) and holds all of its share capital (100%) amounting to 1.200 EUR. Registration processes were completed in date of 4 November 2014.

As of 12 June 2018, the Group's liaison office was established in Azerbaijan.

The Company which is amounted TRY 50.000 registration of NETRD Bilgi Teknolojileri ve Telekomünikasyon A.Ş. has been established organization in date of 29 August 2018 in Istanbul. The subject of the Company, including all kinds of information and telecommunication systems, hardware and software design and coding, research and development activities, product development, consultancy, including all kinds of information activities and services, technical support, technological solution, integration, VOIP to develop, install, service, operate and operate advanced communication technologies in Turkey or abroad, to provide business services and to carry out all these activities on behalf of its own customers or to the customers it serves.

The Company which is amounted DZD 23.800.000 registration of Netas Telecommunications Algerie Sarl LLC has been established organization in date of 31 March 2019 in Algeria between the Company and Mohamed Karim Faraoun. The management control of the company, which is owned %49, belongs to Netas Telecommunications A.Ş. in accordance with the agreement and Netas Telecommunications Algerie Sarl LLC is consolidated for this reason.

As of March 31, 2021, The Group's largest and the controlling shareholder is ZTE Cooperatief U.A.

The average number of personnel employed in the Group as of March 31, 2021 is 2.258 white-collar (31 December 2020: 2.544), and the Group has no blue-collar employees for both periods, 31 March 2021 and 31 December 2020.

The Company's participations and affiliates are as follows:

### Netaş Bilişim Teknolojileri A.Ş.

Global competition is constantly increasing and companies now begin to operate on a service-and customer oriented basis rather than simply focusing on the products. This mandates companies including Netaş Bilişim to closely follow and use IT technologies more effectively. From industrial solutions to business solutions and from systems integration and outsourcing to care and maintenance services, network solutions and consultancy, "Netaş Bilişim" has been providing a wide range of services in international markets since 1989. The Company has 100% shares of Netaş Bilişim Teknolojileri A.Ş.

#### • BDH

BDH offers brand-independent consultancy, strategic outsourcing, hardware and support services in the IT sector to a wide range of customers from small-medium sized enterprises to large ones and public institutions. With a service team of experienced and certified professionals specializing in different areas of IT, BDH provides with 18 branches and 45 partners to its customers throughout Turkey.

Centers located in Istanbul, Ankara, Izmir, Bursa and Samsun offer hardware support for all kinds of IT products including servers, storage units, handheld devices, printers and more. The Company indirectly has 100% shares of BDH.

#### • Netas Telecom LLP

Founded in Almaty, Kazakhstan, in 2012, Netaş Telecom LLP operates in line with Netaş's vision of becoming "Regional System Integrator". Netaş Telecom LLP is fully owned (100%) by the Company.

#### • Netas Telecommunication Malta

"Netaş Telecommunications Malta Ltd" was established with an initial capital of 1.200 Euros on 4 November 2014 for the purpose of improving operational efficiency. Netaş Telecommunication Malta is fully owned by the Company.

## • Netas Telecommunication Algeria

"Netaş Telecommunications Algerie Sarl LLC" was established in Algeria, field of activity of the company is manufacturing of small installation and electric lighting equipments; registration of the company completed on 31 March 2019. In accordance with the agreement, Netaş Telecommunication A.S owns 49% of "Netaş Telecommunication Algeria" and has the management control.

#### Kron

Kron Telekomünikasyon Hizmetleri A.Ş. produces software solutions for national and regional telecoms operators and service providers. The Company acquired the company's Group A shares in 2013 in line with its strategic growth goal and for the purpose of offering innovative solutions to its customers. Having strengthened its systems integration capabilities by acquiring Kron, the Company now provides a wider range of end to-end solutions to its customers in Turkey and the region. The Company has 10% shares of Kron.

#### SHAREHOLDER'S STRUCTURE

Shareholder's structure of the Company as of 31 March 2021 and 31 December 2020 is as follows:

|                                       | 31 Marc           | h 2021           | 31 December 2020  |                  |  |
|---------------------------------------|-------------------|------------------|-------------------|------------------|--|
|                                       | Share Amount (TL) | Share Amount (%) | Share Amount (TL) | Share Amount (%) |  |
| ZTE Cooperatief U.A.                  | 31.168.351        | 48.05%           | 31.168.351        | 48.05%           |  |
| Turkish Armed Forces Foundation (TFF) | 9.729.720         | 15.00%           | 9.729.720         | 15.00%           |  |
| Free Float                            | 23.966.729        | 36.95%           | 23.966.729        | 36.95%           |  |
| Paid in Capital                       | 64.864.800        |                  | 64.864.800        |                  |  |
| Ticker                                | NETAS             |                  | NETAS             |                  |  |

### **BOARD OF DIRECTORS**

The Members of Board of Directors as of 31 March 2021 are as follows:

Aiguang Peng Chairperson
Suay Alpay Vice-Chairperson

Ding Minzhongxia Member Ming Li Member Bowen Mei Member

Ali Zülfü Tigrel Independent Member Özer Karabulut Independent Member

## THE GROUP'S MANAGEMENT:

Ali Emir Eren Chief Executive Officer

M. İlker Çalışkan Chief Finance Officer/Deputy CEO Altay Doğu Telco Business General Manager

Bilgehan Çataloğlu Chief Digital Officer
Börgehan Köksal Chief Compliance Officer
Buket Okumuş Chief Communications Officer

Koray Otyam BDH General Manager

Mei Bowen COO

Bülent Kemal Mutlu R&D General Manager Yasemin Akad Chief People Officer

<sup>\*</sup> Bowen Mei was appointed as a member of the Board of Directors at the board meeting on March 5, 2021, to be submitted for the approval of the first general assembly to be held.

Selda Parin Netaş Bilişim General Manager

Sinan Dumlu Corporate, Public, International Business Units General Manager

Dr. Xi Guang Qing CTO

### VISION, CORE VALUES, QUALITY POLICY

## **Vision**

Becoming Turkey's and Region's #1 systems integrator working as per global standards.

## **Core Values**

- Courage
- Passion
- Perseverance
- Innovativeness
- Sharing
- Nationalism
- Being a Family

## **Quality Policy**

Continuous improvement to ensure the sustainability of our quality management system established in accordance with international standards aiming for "Excellence" and based on data for the purpose of creating added value for our customers in line with our vision. All Netaş/Netaş Bilişim Teknolojileri employees are responsible for ensuring "Excellence" through continuous improvement.

#### Research & Development (R&D) Studies

Netas R&D Center, with the knowledge and skills of 568 researchers provides solutions that has power to compete and lead globally. Netas R&D center contributes to economic growth of the Turkey and to companies for them to become global brands by its patent applications for ongoing projects and products in the field of mobile communication, cyber security, defense, multimedia, cloud computing, data center, managed services and IoT technology. Netas leads digital transformation of the companies and public institutions with its developed R&D projects.

Netaş actively participates in the studies (mainly related to 5G) of 3GPP and ETSI in the European Union, to follow the latest developments and to contribute. Moreover, Netas is a member of 5GIA infrastructure association and the company had been chosen for executive council of NetWorld200 platform which is one of the most effective European Union platform that direct studies like 5G and others. Netas, is in the vice president role in the Celtic Plus organization for 4 years, which manages technological cooperation in the field of ICT and Telecom, has been actively participating to organizations of all these working groups.

In its meeting dated March 5, 2021, the Group management decided to sign Share Purchase Agreement and all related transaction documents regarding the sales of 100% shares of NetRD, which is a 100%

subsidiary of Netaş Bilişim Teknolojileri A.Ş. Accordingly, total shares of NetRD with a nominal value of 50,000 TL was transferred to Swiss origin MERA Switzerland A.G., which is a 100% subsidiary of Orion Parent LLC, for a total value of 11,607,277 USD. Total gains of 4.802.776 USD from this transaction was reflected in the Group's 1Q21 financial statements.

According to the Turkishtime magazine's study of "R&D 250, Turkish companies making the most R&D spending" Netaş become prominent in information technology sector in 2018 with making the largest R&D investment and providing employment. 91% of Netaş's R&D Engineers completed their graduate studies and doctorate, whilst 9% continues to their graduate and postgraduate education.

## **Netas Operates its R&D studies in 6 Main Domains:**

- 1) International R&D (International R&D operations mainly realized by NetRD which was sold to MERA Switzerland AG in 1Q21.)
- 2) Information Technologies R&D
- 3) Defense R&D
- 4) Research & Development Services
  - Netaş Test Center
  - Netaş Managed Services
    - Cyber Security Operations Center (SOC)
    - Network Operations Center (NOC)

## 1) NetRD\* - International R&D – Provided R&D solutions and technology transfers more than 80 countries

\* 100% shares of NetRD was sold to MERA Switzerland AG based on BOD's decision dated March 5, 2021.

More than 390 researcher work in the R&D company, NetRD. This unit consists of three main teams; software development, software testing and customer support. Thanks to R&D expertise and service quality, in addition to skills of Turkish engineers and Turkey's central and strategic position, NetRD is establishing long-term partnerships with its customers in international markets.

NetRD software solutions are being used by more than 200 operators worldwide and its largest international R&D customer is USA-based Ribbon Communications. The products of Ribbon Communications, the world leader in VoIP (Voice over Internet Protocol), are being used by more than 800 service providers and companies in more than 80 countries. NetRD engineers both develop products and provide customer support services, NetRD is Ribbon Communications' largest R&D and innovation lab. With a proven-track record of over 40 years, NetRD continues to cooperate with Ribbon Communications and therefore, NetRD is one of the most important technology transfer hubs on a global scale. In 2020, Ribbon transferred Kandy Cloud Solutions to American Virtual Cloud Technologies (AVCT). AVCT is a company that provides comprehensive and innovative cloud-based Information Technology solutions for more than 350 managed service customers and more than 900 corporate customers. NetRD has started to develop the Kandy product family for its new customer AVCT and continues to work as the R&D unit of two international companies.

NetRD – (International R&D) unit consists of three main teams:

- Cloud communication team "Kandy",
- Unified communication team "A2" and
- "C20" team working on the modernization and adaptation of existing telecommunication systems.

#### Kandy R&D

- UCaaS: As the R&D owner, NetRD increased its capability and pace on feature development and stability improvements on the UCaaS (Unified Communications As A Service) platform. Three new releases have been published in Q3-2020.
- **SMB Solution**: Loop Live SMB (Small Medium Business) solution is a unique Cloud UC (Unified Communications) offer in Australia market. R&D teams successfully delivered a release in Q3 for SMB solution.
- Smart Office (SO): Expansion of capabilities and customer deployments continue in NA and Gulf region in both private and public sectors. With increased capabilities in user authorization and an enhanced UX developed in Q3, Smart Office is on its way to become a top tier client.
- **CIM:** A new CIM Release is delivered to the customers including improvements for voicemail, fax and virtual receptionist features. A new language support is also introduced in this release. Testing activities completed in Q3.
- **SO Collab**: Single Sign On functionality has been introduced for one of the important customers. In addition to SSO, account dunning feature has been implemented and deployed to the same customer.
- SPiDR/WebRTC Gateway (Kandy Link): Customer upgrades with SPiDR / WebRTC Gateway new releases that includes security, quality, virtualization improvements and contact center enhancements are being continued. SPiDR / WebRTC Gateway R&D team is on track to deliver their new release in Dec 2020.
- **Mobile SDK**: World leader North America operator launched their tele-health Concierge app on top of CPaaS Mobile SDK, to empower their apps with real time communication capability which brings great flexibility for remote health services.
- **CPaaS**: Program is expanding its solution with Microsoft Teams Direct Routing Solution for a world leader North America operator. On platform side, team continues to work on the robustness and enhancement of the CPaaS Platform system. As team gained experience on several areas; actively worked on production upgrades as well as adding new enhancements such as Lvol expansion, CI/CD pipeline and auto backup and restore.

### A2 R&D

- AS 14.0 load is released in April with new content as planned.
- AS 14.0 MR minor load is released with content developed for North American and European customers in October.
- For December, AS 14.1 minor release is planned with new two features for an European customer.
- Next Major release AS 15.0 is being planned for June 2021 with major re-architecture of database and platform.
- There will be another minor release in February 2021 which is being planned.

### C20 R&D

 Next C20 release, R21 that is planned to be delivered in this year and contains large content that will evolve C20 product to hardware independent, fully virtuilized, cloud complaint SW only

product is completed all design and development and test phases successfully and it is ready to ship to sites

• Additionally, four urgent advanced features are developed and delivered to key customers from US, United Kingdom (UK) and Canada successfully by using fast feature development process.

## **Customer support**

- Helped to Ribbon Communication to achieve its first half targets by fixing the acceptance blocking problems of telecom operators from all over the world.
- More than 7700 customer problems have been fixed. More than 560 software fixes have been developed and more than 350 critical customer revenue effecting problems have been addressed on time.
- Quick and quality solutions have been developed for the acceptance phase of the highly critical projects.

# 2) Information Technologies (ICT) R&D – One of the largest software exporter of Turkey. New Technologies R&D – Our portfolio enriches with high-tech and value-added products

Netas focuses on enriching its portfolio with high-tech and value-added products, competitive on a global scale. Netas focuses on developing innovative solutions in the areas including but not limited to 4/5G, IoT and GSM, in order to offer higher connectivity and mobility.

#### 4G/5G solutions

In 2015, Netas was the first company to have established a 4G laboratory after the operators, within the scope of its studies to develop 4G LTE Advanced technology. Studies to develop in 4/5G technologies continues.

The development of MEC (Multi-Access Edge Computing) product that can provide one of the critical components of 4G LTE and 5G network security "Authentication, Authorization and Accounting" (AAA) server, Network slicing for QoE and QoS improvement in 5G network, location and delay sensitive services, network monitoring were completed in Netas R&D Center. The development of On Board Unit (OBU) and roadside unit (RSU) products for C-V2X (Cellular-Vehicle-to-Everything) applications also continue in Netas R&D Center.

### **ULAK Project**

Works on the development of ULAK, Turkey's first domestically developed 4.5G macro base station, continued. The project aims to reduce Turkey's dependency of on imports, through the development of local communications software and hardware components. The base stations designed for ULAK, serves over 1,600 site in "Evrensel" and commercial mobile operators network. While the delivery of the new base stations continues, field support is provided to the base stations in-service.

#### **Netas IoT solution**

The Internet of Things (IoT-Internet of Things), a network of physical objects that are connected to each other or larger systems, has been developing rapidly in recent years. The IoT market is expected to accelerate and grow, especially with the work done on 5G technologies and Industry 4.0 issues. Parameters such as data width, high speed and low latency to be provided by 5G technology are the key technology for M2M and IoT solutions. Netas provides solutions in line with this target and reflects its technological competence to the field in accordance with industrial designs.

**Netaş IoT platform, ION by Netas:** Developed 100 percent local by Netas, ION by Netas provides all device and data management services for large IoT networks. The platform was designed to ensure the end-to-end data security of IoT applications and to be automatically self-scalable depending on the changes of intensity in data traffic.

ION by Netas has been built in horizontal architecture to enable different IoT devices and application providers to operate under a common roof. ION by Netas, which can be installed on the cloud or in local systems, can easily adapt and customize any stitch with its customizable structure. Furthermore, IoT provides an easy-to-use interface to network and service managers.

### The number of brands and patents are increasing rapidly

As Netas prioritizes the protection of intellectual property of the original products and ideas, and sharing the results of its R&D studies on scientific platforms, the Company filed 29 patent application, one of which was international, in 2020. As such, the total patent applications of Netaş since 2012 reached 516, while the number of its registered patents totaled 141. As of 1Q2021, Netaş filed 9 brand applications. The number of its brand applications increased to 134, while the number of its registered trademark to 59, both since 1984.

According to 2019 Turkey's Patent Map report, based on number of applications Netaş is ranked among the top 10 in all institutions with its 358 patent applications. Netaş ranked in the 4th place in the Computer Technologies Category with 101 applications and in the 5th place in the Communication Technologies category with 173 applications. Netaş's new patent applications also continue in 2020.

As Netaş R&D, one of the ways for gaining ground in the national and international arena is the publishment of scientific journals completed by our researchers. Netaş researchers published 112 scientific publications over the past four years, 22 of which are national, while the number of scientific publications since 2014 reached 163.

### Cyber Security R&D - Cybersecurity solution set is expanding

The NOVA Technology Development Group in Netas, which developed Turkey's first next-generation telecom and mobile media security products, is working to design cyber security products for the ever-increasing customer needs in reply to rapidly changing technology.

### NOVA S/COM

Nova S/COM provides security for both inter-client communication and client-server communication. The S/COM Signaling Server, developed internally is able to perform all signaling operations including initiating calls and sending messages. The Nova S/COM Signaling Server, developed by Netas, carries out all signaling operations such as initiating calls and sending messages. Providing secure communication services for standard smartphones and providing services for all companies that need end-to-end secure communication, this product provides a secure environment for many industries from logistics to education with its secure vehicle tracking system and secure whiteboard application features.

## One of the largest software exporters of Turkey:

Netaş proudly continues to develop local software and to be the largest software exporter of Turkey. The company design software solutions tailored for major projects and integrate them into different systems. Some homegrown R&D examples of Netas are as follows:

## • TFF-Smart Stadium Project

Netas implemented e-ticketing infrastructure for more than 50 stadiums within the scope of the Smart Stadium Project carried out with Turkish Football Federation (TFF) since 2014.

## • AFAD - Disaster Management and Decision Support System (AYDES)

Disaster Management and Decision Support System (AYDES), which was started in 2013, was commissioned in 2018. Developed to manage all stages of a disaster in a digital environment and to use resources efficiently, AYDES is among the few disaster management systems in the world. 2nd phase of the project, which started at the end of 2019, has been continuing successfully.

## • TRNC - e-government transformation projects

Within the scope of e-government transformation projects of TRNC; 'e-Registration System Project", was launched. Maintenance and support phase of the project is ongoing. Other two important projects of the TRNC e-government digital transformation, e-Corporate (Central Registration System for e-Companies) Project and e-Customs - CIS (Customs Information System) Project are also successfully carried out by Netas.

## • T.C. Ministry of Health - 112 Emergency Call Management System Project

Within the scope of the Turkish Ministry of Health's 112 Emergency Line Management Systems project; supply of software, hardware, infrastructure, setup, test, and start-up activities were completed.

## • Automatic Train Supervision (ATS) Project

The design and development of the ATS (Automatic Train Supervision) system, which is the subsystem of the Gayrettepe-Istanbul New Airport Rail System line signaling system, is being carried out.

## 3) Defense R&D – High-tech communication solutions tailored for Turkish Armed Forces and Public Institutions

Applying all its expertise into defense, Netas became the company that designs the most competent defense communications equipment provider not only in Turkey, but in the region as well. Having achieved a competitive advantage in communication devices for land, air and naval forces, the Company has demonstrated its difference with its fast and high-quality service.

Netas develops IP/ATM/ISDN switching and routing products, user terminals transmission devices, and power units, with local design and production capabilities to provide the audio, data and video communication for the Turkish Armed Forces. Developed by Netas engineers, these products come forward with their operability in the harshest environmental conditions of a tactical field.

Some of the prominent projects of Netas are as follows:

#### • Projects for the Turkish Naval Forces Command

Implementation works of the local Communication Control System (CCS), which includes hardware, software design, and manufacturing activities developed for all new and modernized platforms of Turkish Naval Forces, were carried out. (TCG Anadolu Ship – LHD Project, Test and Training Ship – TVEG Project, MILGEM 3-4 ships, Logistics Support ship- LDG project, New Type Submarine ship – YTDA project, Barbaros frigates project and Preveze Class Submarine Half-Life Modernization Project, Pakistan Frigate ships, DİMDEG Replenishment At Sea & Combat Support Ship project, MİLGEM 5 ship project.)

### • Identification Friend or Foe System (IFF)

Netas continued to produce its own local Mod 5/S Identification Friend or Foe system, for Turkish Armed Forces.

## • Tactical Field Communication Systems

Studies for Tactical Field Communication Systems were continued. The systems are designed to meet all communication requirements in the tactical field, offering a compact, portable, expandable, secure and easy to use solution to its users.

## • Transfer of technology to Algeria

Netaş's production facility in Algeria with the Ministry of National Defense was commissioned. IP and standard phones were started to be produced in the completed facility.

## 4) Research & Development Services – Privileged and distinctive R&D services

## Netaș Test Center

Netas has been providing testing services since 2011 with its international R&D competency and experience. The company established its Test Center back in 2015, and currently conducts testing services for many industries with its team of more than 550 experts for 30 companies in different sectors including 3 telecom operators and top 4 banks in Turkey.

Netas Test Center, which supports customers in many industries from finance to telecom, or from retail to energy, insurance, and e-commerce, the services include software development support, quality checks and performance tests on the highest possible number of devices for mobile and internet applications developed on different platforms. Providing a large part of these services at its customer locations, Netas is flexible to offer services periodically as well as continuously. One of the most important factors that differentiate Netas Test Center in the industry is that it develops its own test solutions and takes responsibility in every stage of the service it provides by working as a part of companies, passing beyond the conventional service, in which only personnel is provided.

Netas undertook the 'Banking Practise Test Services from Turkey's oldest and largest public bank Ziraat Bank and its technology service provider Ziraat Technology, in order to provide services including the management of end-to-end test processes, creation of test automation strategies, management of project and resources, development and training of test team, monitoring of work outputs and quality, reporting, determining and using the necessary automation tools.

Having strengthened its presence in finance industry by starting to provide Banking Practice Test Services to İş Bank and also by starting provide outsource resources to Garanti Technology, Netas strengthened its successful cooperation with Akbank by setting up Device Farm solution within Akbank.

Netas Test Center has developed a product(Visium Load) and has used this solution for different customers in different industries like insurance, e-commerce beside telecommunication and finance. Recently Visium Load has been used for SBM, AXA, Aksigorta and MKK.

Netas increased its effectiveness in the insurance industry by starting to provide service AVIVASA in addition other other leading companies in the industry such as Ak Sigorta, Mapfre and HDI. Netas Test Center also supports CarrefourSA and Central Bank of Turkey by developing different projects for these institutions.

Netaş extended its successful cooperation with Turkcell by starting to provide Test Services for Digital Channels domain beside Software Development, Test, Automation and Crowd Test Services for Digital Services and Solutions of Turkcell. Furthermore, Terminal Test and Content Management service of Turkcell will continue to be provided by Netaş for next 3 years.

Within telecom operators, Netaş Test Center will be providing test and automation service for Vodafone Turkey for next 3 years.

Pentest services within Netaş Test Center have been touching to customers not only in Turkey, but also in international markets. Within local market, pentest services have been provided to Decathlon, SunExpress, Sahibinden.com and MNG Airlines. Beside this, in all subsidiaries of Ziraat Finance Group, Netaş will be providing security and pentest services.

Netaş has extended its customer portfolio for test automation service by adding 2 new customers which are Turk Telekom and Belbim. Also a 'Smart Home Products Test Lab' has been developed within Netaş to provide test services to BSH.

Netas now have "Domestic Goods Certificate" for its three products – VISIUM LOAD (Performance Tests), VISIUM SERV (Service Virtualization), VISIUM 5G (Telco Protocols Automation) - which are designed within ICT ARGE and being used as a part of tests services for the customers. There is also one more new product (Visium Manage) designed within Netaş Test Center and POCs are taking place for our customers with Beta Release.

So far, Visium LOAD has been used in our 18 customers, Visium FARM has been used in 9 different customers and Visium GO has been used as a solution for our 6 different customers.

### **Netas Test Center Product and Services**

**VISIUM GO (Test Automation Platform):** Visium GO provides test automation platform for web, mobile and desktop applications of its customers. Visium GO can be also integrated with Visium FARM (Device Farm) solution which enables test automation of applications with various kind of mobile phones.

**VISIUM FARM(Device Farm):** In 2018, Netas commissioned its device farm, which allows mobile apps to be tested on different devices. Performance tests of all types of mobile and internet applications developed on different platforms can be run on maximum number of devices at Netaş Test Center, which also identifies the system and security gaps of the applications.

**VISIUM LOAD (Performance):** With the help of this product designed by Netaş Test Center, it is possible to see operating performances of software and it helps determining response behaviors and time under excessive traffic conditions.

**VISIUM MANAGE (Test Management):** Visium Manage is a test management product designed by Netaş Test Center. With the help of this product, it is possible to manage test scenarios and suits, to make test plans, to correlate requirements with test scenarios and to track risks.

**Testing Outsourcing Service:** Providing test services at world-class standards, NETAS TestCenter reduces project costs and allows for the efficient use of resources and technologies.

**Software Services:** Software Testing service offers software tests for various platforms, including web, desktop, server, embedded software ad business applications software.

**M2M/IoT and Mobile Terminal Tests:** Netas tests phones, tablets, M2M/IoT devices, PCs, modems and routers.

**Penetration Tests:** Netaş Penetration Testing (Pentest) Service analyses the status of the IT infrastructure and the steps to be taken in order to create a secure IT infrastructure.

**Mobile Application Tests:** Netaş Mobile Application Testing Service ensures increased end-user satisfaction through comprehensive tests on different mobile devices, using the maximum number of mobile devices available.

### **Netas Managed Services**

Netas Managed Services Unit, taking the responsibility for managing companies' IT assets, provides proactive based management and control, to reduce the operational costs and improve the operational quality of enterprises.

In the scope of Smart Stadium Project of the Turkish Football Federation (TFF), Netas Managed Services Unit laid the IT infrastructure of data centers in more than 40 locations, including the installation of all components such as cameras and turnstile card reader, and managed the operation in relationship with more than 20 product suppliers. This Unit has implemented and managed the IT systems of Turkey's largest and most critical infrastructure investments, such as Yozgat and Adana City Hospitals. The unit began to provide services in Elazığ City Hospital in 2018.

In 2020, the Netas Managed Services Unit will focus on maintaining the vision of ensuring the companies focus only on their core business, as Netas manages all their systems in an end-to-end manner, from installation to monitoring, and resolving critical end-user issues. The team, which is agile in developing solutions even for the most exceptional cases, aims to maintain a high-performance uninterrupted service.

### Cybersecurity with the eye of Netas

One of the fastest changing areas in this process is cybersecurity. In terms of cyberattacks and defense strategies, every technological development pushes cyberattacks and defense strategies to the next level. In parallel with the digital transformation tide, developments in areas such as artificial intelligence, the Internet of Things (IoT), and automation technologies are changing businesses' risk tolerance levels. The nature of risks is changing, and attacks are becoming more sophisticated, which leads to greater organizational exposure to cybersecurity risks.

In order to meet these market needs and increase the efficiency of organizations security investments with their own human resources, as a Netaş we approach holistic cyber security take in account "Technology, Human-Process" triangle.

Within these scope, Netaş Cyber Security Ecosystem is categorized into 3 main domains which are Cyber Security Operation Center (CSOC) Managed Security Services and Consultancy Services. These services are operated according to global standardizations and integrated with global technology partners and leading technologies.

## **Cyber Security Operation Center (CSOC)**

In the SOC infrastructure, which we have successfully maintained for years, Netaş SOC services are not only monitor classic SIEMs but also integrate new technologies into its systems such as; Machine learning; aided by analytical, artificial intelligence, cyber intelligence. In these way, we aim to holistic security operation center that can access all security nerve endpoints, both endpoint and end user. Netaş Cyber Security Center goes beyond traditional SOCs by including cyber threat intelligence which collects data from different sources, Endpoint Detection and Response (EDR), User Behavior Analytics (UBA) and national products such as NOVA.

In addition to SIEM management, Checkup, Traning and Consultancy services, we offer advanced solutions to our customer such as; Red and Blue Team, Vulnerability Management, Manage Detection and Response (MDR), Incident Response (IR) and Phishing Awareness.

#### **Managed Security Services**

Netaş Managed Security Services provide industry-specific solutions, we provide flexible and scalable managed security services to corporations while focusing on new generation technologies (such as cloud, endpoint and end-user security). We offer experienced management or partial professional support services according to the needs, as well as avoiding the cost of establishing security teams within the organization and providing experienced security expert teams to work for them.

Netaş Managed Security Services are provide industry-specific and flexible solutions while focusing on new generation technologies (such as cloud, endpoint and end-user security). We offer experienced management or partial professional support services according to customer needs, as well as avoiding the cost of establishing security teams within the organization.

Netaş Managed Security Services are as follows; Infrastructure Security, Data Security, End User and Endpoint Security, Threat and Security Management, Access and Identity Security and Application and Code Management.

### **Consultancy and Test Services**

Netaş Cyber Security Consultancy team work in accordance with the Turkey's regulatin authority such as EPDK, BTK and KVKK. In this sense, projects are developt to meet the regulations and supervision of the applied security conditions.

Testing, monitoring and information are essential in security. In test services, it is aim that detecting vulnerabilities and provide evidence of access to systems.

With our experienced team, GAP Analysis and Security Tightening Program, KVKK and GDPR Consultancy, Risk and Compliance Management (ISO 27001, PCI / DSS etc.) and Advanced Testing Services (Function, Load, Source Code, DDoS, VoIP, intrusion testing) services can be customized or bundle according to organizations' needs.

## **Netas Network Operation Center (NOC)**

For all companies, managing daily IT operations as well as relationships with multiple services and product suppliers are very difficult and tiring processes. Companies receive all the information and communication technology environment from a reliable service provider, which gives them great productivity. Netas provides privileged and high-quality services to companies according to their specific needs.

Netas Network Operation Center (NOC), provides 24/7 network monitoring and management services to companies to provide the highest quality service by keeping the necessary infrastructure installation and employment costs of staff in the most economical level. In this center, the system and network infrastructures that enable all business data of customers are constantly and centrally monitored. The necessary actions are taken as soon as possible, and a proactive approach is taken to manage network and system infrastructure in terms of business continuity.

### **GOVERNMENT GRANTS**

For the period ended March 31, 2021 the Group has received approved and accrued incentive from TÜBİTAK, TL 7.095.086 (For the year ended 31 December 2020 the Group has received approved and accrued incentive from TÜBİTAK, TL 8.990.067).

The Group is qualified for the incentives and exemptions provided by Support of Research and Development Act, numbered 5746 effective from 24 November 2008.

As of March 31, 2021, the Group has a corporate tax benefit of TL 665.412.853 due to research and development disbursement and whole of this amount was transferred to upcoming periods (As of December 31, 2020, the Group has a corporate tax benefit of TL 662.568.796 due to research and development disbursement and 33.102.990 TL has been utilized by December 31, 2020). The Group has booked deferred tax assets for unused R&D tax benefit (Note 19). The lifetime of vested but not yet used R&D incentives is unlimited.

For the period ended March 31, 2020, the amount of income tax incentive within the scope of Act numbered 5746 is TL 2.614.914 (For the period ended 31 December 2020: TL 18.008.980) and the total amount of social premium incentive within the scope of Act numbered 5746 and Social Security and General Health Insurance Act numbered 5510 is TL 3.725.430 (For the period ended 31 December 2020: TL 16.230.680).

## **DONATIONS MADE DURING THE PERIOD**

The Group made donations amounting to 17.833 TL, for the interim period ended March 31, 2021.

## REMUNERATION PROVIDED FOR BOD & TOP MANAGEMENT

Total remuneration provided for the board of directors, executive committee members, general managers and deputy general managers for the period ended March 31, 2021 is 13.644.642 TL. (March 31, 2020; 4.750.844 TL.)

As of March 31, 2021 and 31 December 2020 there is no credit granted to the Group's management.

## **FINANCIAL PERFORMANCE**

### **1Q 2021 Summary**;

- Consolidated orders booked was 390 million TL with a 49% increase,
- Sales Revenues increased by 62% and reached to 492 million TL,
- Order on Hand was 1.2 billion TL with 30% growth.

In 1Q21, the Company's orders, orders on hand and sales revenues increased significantly. While sales revenues grew by 62% and reached 492 million TL, due to intense competition in the sector, the depreciation of TL against foreign currencies and its negative impact on costs caused the Group's profit margins to remain under pressure. The Group's gross profit in 1Q21 was 17 million TL, while EBITDA was negative 15 million TL in the same period.

## **Financial Highlights**

| TL Million                               | Q1 2021 | Q1 2020 | у/у %  |
|------------------------------------------|---------|---------|--------|
| Revenue                                  | 492     | 304     | 62%    |
| Cost of Sales                            | (475)   | (274)   | 73%    |
| <b>Gross Profit</b>                      | 17      | 30      | (43%)  |
| Gross margin %                           | 3%      | 10%     | (643)  |
| <b>Operating Expenses</b>                | (57)    | (41)    | 38%    |
| General Administrative Expenses          | (28)    | (17)    | 63%    |
| Sales, Marketing & Distribution Expenses | (24)    | (24)    | -      |
| Research & Development Expenses          | (6)     | (1)     | 520%   |
| Incentives                               | 0       | 1       | -      |
| EBIT                                     | (40)    | (10)    | 302%   |
| EBIT margin %                            | -8%     | -3%     | (483)  |
| Depreciation                             | 24      | 17      | 43%    |
| EBITDA                                   | (15)    | 7       | (314%) |
| EBITDA margin %                          | -3,1%   | 2%      | (547)  |

EBIT = Gross Profit – Sales, Marketing and Distribution Expenses - General Administrative Expenses – Research and Development Expenses + R&D Incentives

*R&D Incentives: Disclosed under Other Income from Operating Activities in the financial statements prepared in accordance with the Capital Markets Board requirements.* 

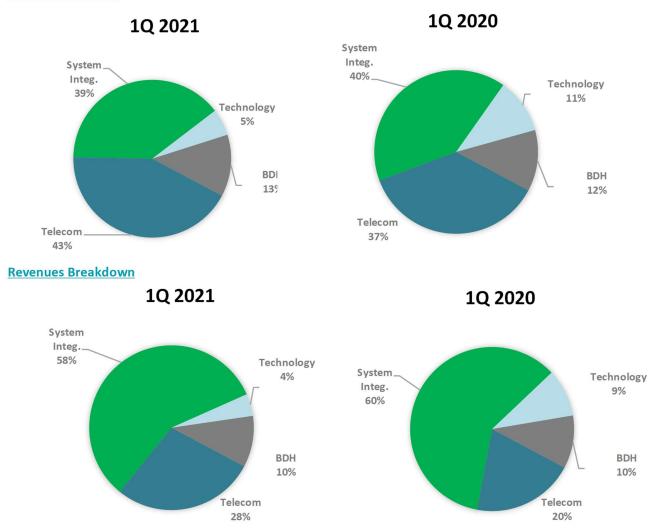
*EBITDA* = *EBIT* + *Depreciation and Amortization* 

#### **Orders & Sales Revenue**

<u>Orders:</u> Orders booked in the first quarter of 2021 increased 49% year over year and recorded as 390 million TL (53 million USD). Orders on hand were realized as 1.2 billion TL (162 million USD) in 1Q21, with a 30% growth.

<u>Sales Revenue:</u> In 1Q21 Consolidated Group revenues was recorded at 492 million TL with a sharp 62% increase, y-o-y.

## Orders Breakdown



### CONSOLIDATED FINANCIAL PERFORMANCE

In the current period, the Group changed the way of its segment reporting and started to follow the order and sales breakdowns in the following segments;

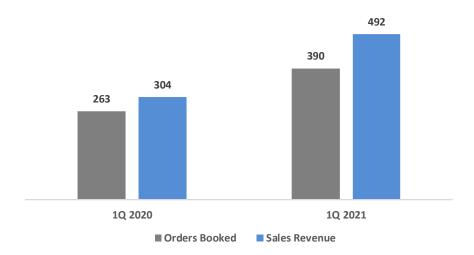
- Telecom
- System integration
- Technology
- BDH

Group's consolidated order booking performance was reported as 390 million TL in 1Q 2021 with a sound 49% increase from 263 million TL in the same period of the previous year. Telecom segment was the main contributor to booked orders.

While the telecom segment has the largest share with 43% in the total orders received, it also stands out as the segment with highest y-o-y growth. Orders received from the telecom segment increased by 43% in the first quarter of 2021. System integration followed telecom segment with a share of 39% in orders. Telecom and system integration segments made up 82% of the Group's consolidated orders.

The consolidated sales revenues of the Group increased by 62% on an annual basis in 1Q21 and rose from TL 304 million to TL 492 million.

System integration was the main contributor among all segments with its 58% share in total sales revenues and it was followed by the telecom segment with its 28% share.



Group's gross profit margin which was 10% in the first quarter of the previous year was realized at 3% in 1Q21. Recent conditions created by the pandemic, the increasing competitive pressure and the cost hikes in parallel with the increases in exchange rates were effective in the decline in the gross profit margin.

Having achieved a net financial income of 4.9 million TL in 1Q20, the Group recorded a net financial income of 23.7 million TL in 1Q21. The main reason for higher financial income was foreign exchange gains of 51 million TL with a 55% y-o-y increase.

In its meeting dated March 5, 2021, the Group management decided to sign Share Purchase Agreement and all related transaction documents regarding the sales of 100% shares of NetRD, which is a 100% subsidiary of Netaş Bilişim Teknolojileri A.Ş. Accordingly, total shares of NetRD with a nominal value of 50,000 TL was transferred to Swiss origin MERA Switzerland A.G., which is a 100% subsidiary of Orion Parent LLC, for a total value of 11,607,277 USD.

Total gains of 4.802.776 USD from this transaction was reflected in the Group's 1Q21 financial statements. As a result of this transaction, income from investment activities of 35,455,653 TL was reflected in 1Q21 financial statements.

With the contribution of income from investment activities and net financing income, the Group's pre-tax loss for the current period decreased by 28% compared to the same period of the previous year and realized at the level of 17 million TL, and the Group announced a net loss of 5 million TL in the first quarter of 2021.

## SEGMENT BASED FINANCIAL PERFORMANCE

| System                                     |         |             |            |        |             |         |
|--------------------------------------------|---------|-------------|------------|--------|-------------|---------|
| 1Q 2021 (Million TL)                       | Telecom | Integration | Technology | BDH    | Unallocated | Total   |
| Orders Booked                              | 166,1   | 153,4       | 21,4       | 49,6   | _           | 390,5   |
| Sales Revenue                              | 138,0   | 282,8       | 21,4       | 49,6   | -           | 491,8   |
| Cost of Sales                              | (132,0) | (278,9)     | (22,7)     | (41,1) | -           | (474,6) |
| Gross Profit                               | 6,1     | 3,9         | (1,3)      | 8,5    | -           | 17,2    |
| Sales, marketing and distribution expenses | (7,5)   | (10,1)      | -          | (6,0)  | -           | (23,7)  |
| General administrative expenses            | -       | -           | -          | -      | (27,7)      | (27,7)  |
| Research and development expenses          | -       | -           | (5,6)      | -      | -           | (5,6)   |
| Operating profit/ (loss) of segment        | (1,4)   | (6,2)       | (6,9)      | 2,5    | (27,7)      | (39,8)  |
| Operating profit margin                    | -1%     | -2%         | -32%       | 5%     |             | -8%     |

|                                            |         | System      |            |        |             |         |
|--------------------------------------------|---------|-------------|------------|--------|-------------|---------|
| 1Q 2020 (Million TL)                       | Telecom | Integration | Technology | BDH    | Unallocated | Total   |
| Orders Booked                              | 96,0    | 106,1       | 28,6       | 31,7   | -           | 262,5   |
| Sales Revenue                              | 61,4    | 182,5       | 28,6       | 31,7   | _           | 304,3   |
| Cost of Sales                              | (58,4)  | (170,5)     | (25,6)     | (19,6) | -           | (274,1) |
| Gross Profit                               | 3,0     | 12,0        | 3,0        | 12,2   | -           | 30,2    |
| Sales, marketing and distribution expenses | (5,0)   | (13,7)      | -          | (4,8)  | -           | (23,5)  |
| General administrative expenses            | -       | -           | -          | -      | (17,0)      | (17,0)  |
| Research and development expenses          | -       | -           | (0,9)      | -      | -           | (0,9)   |
| Operating profit/ (loss) of segment        | (2,0)   | (1,7)       | 2,1        | 7,4    | (17,0)      | (11,2)  |
| Operating profit margin                    | -3%     | -1%         | 7%         | 23%    |             | -4%     |

#### **Telecom Segment**

Volume of the telecom segment is growing with the contribution of projects received with ZTE products. Orders booked of telecom segment increased 73% y-o-y in 1Q21 and reached 166 million TL. Sales revenue of the segment was up by 125% y-o-y and realized as 138 million TL. The share of the telecom segment in total sales was realized as 28%, and the telecom segment took the second largest share in sales after system integration. In current period, the gross profit of the segment was realized as 6.1 million TL.

## **System Integration**

In 1Q21, received orders and sales revenues for the system integration segment increased by 45% and 55%, respectively. While the order amount of the relevant segment was realized as 153 million TL, the system integration segment made up the biggest part of the consolidated sales with its sales revenues of 283 million TL and had a share of 58% in total sales. The gross profitability of the relevant segment was TL 3.9 million in 1Q21.

## **Technology Segment**

In the technology segment, the amount of orders received and sales revenues decreased by 25% in the first quarter of 2021 to TL 21.4 million. Drop in the related segment has occurred due to the sale of NetRD in the first quarter of 2021.

## **BDH**

The amount of orders received and sales revenues of BDH increased by 56% y-oy- and realized as 49.6 million TL. The segment made the biggest contribution to the gross profitability of the Group with a gross profit of 8.5 million TL. The relevant segment also stood out as the segment with the highest operating profit margin with an operating profit margin of 5%.

### **DEBT STRUCTURE & NET WORKING CAPITAL**

Group's cash and cash equivalents was 246.8 million TL in 1Q21.

Net debt of the Group was at 424 million TL (51 mn USD) as of end 1Q21. In 2020 year-end, net debt was standing at 219 million TL (30 mn USD).

|              | <b>Consolidated Total</b> | <b>Cash and Cash</b> |          |
|--------------|---------------------------|----------------------|----------|
| (million TL) | Financial Debt            | Equivalents          | Net Debt |
| 1Q 2021      | 670,7                     | 246,8                | 423,9    |
| YE2020       | 526,5                     | 307,2                | 219,3    |

In 1Q21, the Group's total financial debt stood at 670.7 million TL, 58% of which is in TL, 34% is in US Dollars and the remaining 8% is in Euro. As of March 31, 2021, 97% of the Group's total consolidated financial debt has a maturity less than one year.

| 1Q21                                   | TL mn. | USD mn. |
|----------------------------------------|--------|---------|
| Short Term Financial Debt (Bank Loans) | 649,6  | 78,0    |
| Long Term Financial Debt (Bank Loans)  | 21,0   | 2,5     |
| Total Debt                             | 670,7  | 80,6    |

Group's net working capital\* (incl. non-current trade receivables and trade payables) requirement for the financing of continuing projects was realized as 568 million TL as of 1Q21 (2020 YE: 341 million TL).

### **RISK MANAGEMENT**

#### a) Credit risk

Collection risk of the Group may be arising from delays in the collection of commercial receivables or lower interest rates applicable to assets in banks as compared to the market revenues. Commercial receivables are evaluated by the Group based on previous experience and

<sup>\*</sup>Net Working Capital = (Total Current Assets - Cash & Cash Eq. + Non-current Trade Receivables)- (Total Short Term Liabilities - Financial Liabilities + Long Term Trade Payables)

current economic situation, a suitable amount is reserved for doubtful receivables and clearly indicated on the balance sheet.

Group management does not see any additional risk regarding the receivables other that the reserved amount. A credit limit is assigned to each customer and transactions are kept within such limits. The Group has a significant amount of assets in banks. In this sense, the Group assigns a credit limit to each bank and transactions are kept within such limits. Financial Audit and Treasury Department of the Group controls whether or not transactions are kept within such limits.

### b) Liquidity risk

The Group holds adequate sources to be able to fulfill its current and future liabilities. As of March 31, 2021 and 31 December 2020 liquidity risk are presented in the audit report.

## c) Foreign currency risk

Functional currency of the Group is USD and therefore, currency risk is associated for the most part with the shifts of USD value against TL and other currencies. With the purpose of limiting the effects of appreciation or depreciation of USD against other currencies, the Group makes use of its assets in compliance with its liabilities to the extent possible and undertakes contracted expenditures in the contract currency.

#### d) Interest rate risk

Interest rate-sensitive financial assets are placed in short term instruments in order to avoid any possible interest rate fluctuations. Interest bearing liabilities constitute 82% of the total liabilities.